

**442 Porter Road**  
**Charleston, West Virginia 25314**

January 16, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

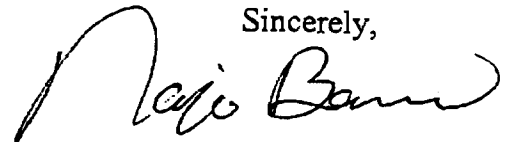
Dear Mr. Ashcroft:

This letter is to express my unwavering support for Microsoft in light of the recent litigation brought against them by the Department of Justice. I think that this entire lawsuit has dragged on long enough and it is really time for this to end. I have always used Microsoft products and have also admired the company's mission. Microsoft is an industry icon that is being penalized for their outstanding innovations.

In reviewing the elements of the case, it is obvious that Microsoft has made several strides to honor the terms of the settlement. They have gone above and beyond what the settlement required them to do. I think that this is very admirable and quite noteworthy. Microsoft wants this to come to an end so that they can refocus their attention on innovation and rebuilding their employee morale and company structure.

With regard to compliance with the settlement, Microsoft has agreed to allow computer makers to replace Microsoft access features with non-Microsoft software. They have also implemented a uniformed pricelist and have established a three person technical committee to monitor Microsoft's compliance with the settlement. In my estimation, Microsoft is no longer the problem here. The problem is the continual delays of the settlement.

Sincerely,



Naji Banna